

# Operational Lead Children's Community Service Job Role Profile

## Job Profile

**Salary:** Starting at £45,991 pro rata depending on experience

**Location:** **ellenor** Hospice, Coldharbour Road, Gravesend, DA11 7HQ

**Responsible to:** Deputy Director of Care

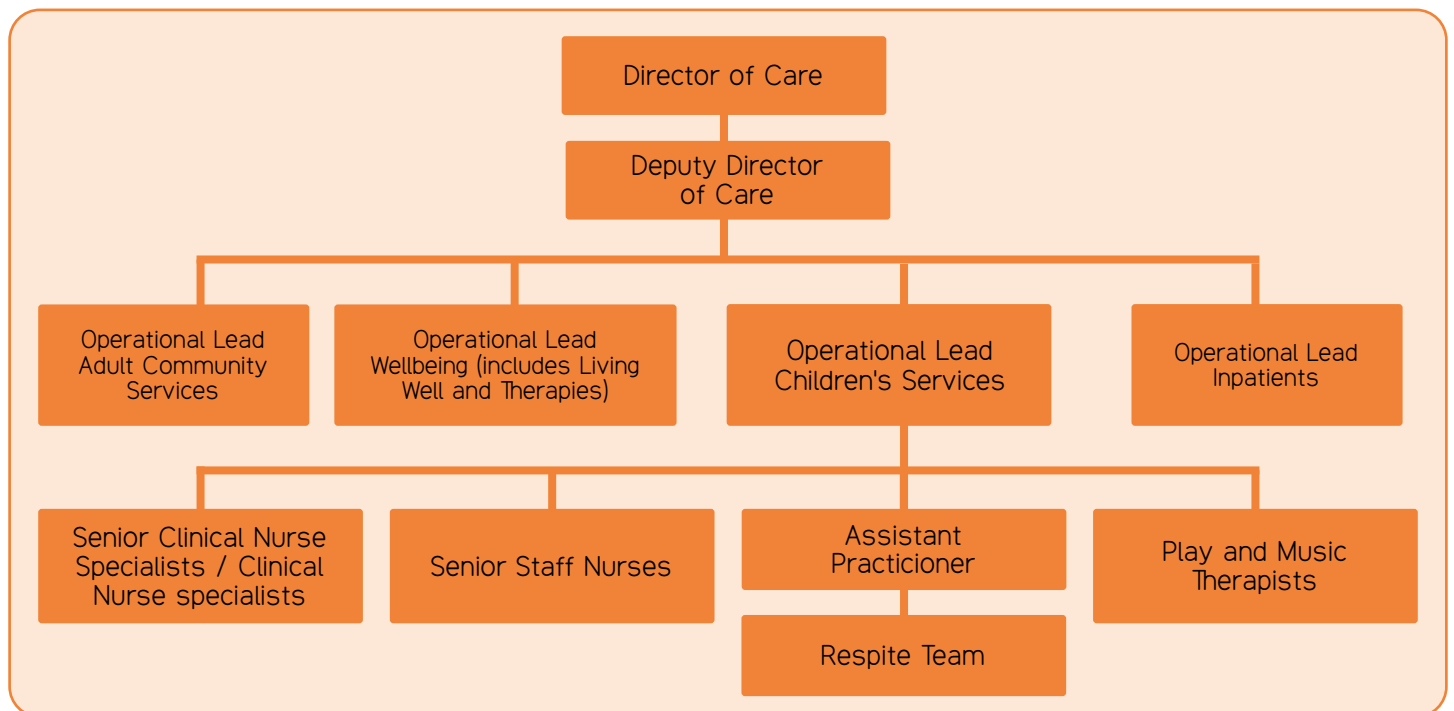
**Core Purpose:** To ensure the provision of high quality patient care and family support within Children's Services.

## Job Summary

Working at an advanced level, to provide day to day operational leadership and management for the Children's Service caring for children with life limiting conditions or oncology needs.

To ensure the delivery of high quality specialist support to children and families under the care of **ellenor** including respite, wellbeing and transition services.

To support the Deputy Director of Care in the development of innovative services for children, young people and their families.



## Responsibilities

- To lead and encourage evidence-based practice that enhances care and support.
- To act as role model and mentor to staff, providing informal education and support to staff in their provision of end of life care.
- To lead on the implementation of service changes and their ongoing monitoring.
- To work with the Deputy Director of Care in the development of transition services.
- To promote the effective use of End of Life Care Tools in identifying patient goals.
- To participate in the development of an inter-professional working environment.
- To support staff development through effective leadership, mentoring and appraisals as necessary.
- To promote and develop effective working relationships with other health and social care professionals.
- To be responsible for an allocated budget.
- Participate in the Hospice Clinical On Call Rota.
- To contribute to the development of clinical strategy and work collaboratively to achieve organisational objectives.

## Requirements

- NMC registered Children's Nurse Level 1
- Masters Degree or equivalent or willing to undertake
- Leadership/management qualification or willing to undertake
- Working at a senior level managing a multi professional team
- Four years post qualification experience in a relevant setting
- Reviewing services and implementing effective change
- Developing and delivering training
- Excellent communication skills, verbal and written; able to deliver reports as required.

## Clinical and Managerial elements of a full time post

The post holder will split their role in to 60% clinical and 40% management functions.

## Information

The post holder will be provided with access to office space, IT facilities and administrative support.

1. Ability to continue NHS Pension.
2. **ellenor** provides a range of services and the post will work in partnership with all of our nursing, therapy and wellbeing services.
3. Clinical Supervision/coaching/mentoring dependant on needs.