



Call 01474 320 007 to make a referral

Those being referred by a healthcare professional must:

Have, be caring for, or be part of the family of someone with a life-limiting condition

Agree to the referral

There are various reasons for referral:

Pain/symptom control

Psycho-social support (for patients and families)

Spiritual support

Complex end of life care

End of life decision-making

It would be helpful for the healthcare professional to provide our teams with copies of any relevant hospital letters and medication details. Referrals may be delayed if insufficient information is provided to enable a full assessment.

On assessment of the referral, we offer a specialist triage service which ensures that people are assessed and seen within appropriate timescales. We provide emergency care and admissions to those who are deemed suitable.



Categories of conditions suitable for referral:

Group 1

Potentially fatal condition where treatment has changed from curative to palliative or complex symptom control issues during treatment which has curative intent but may fail

i.e. cancer, complex co-morbidities.

Group 2

Treatment available to prolong life but uncertain prognosis

i.e. organ failure, COPD, heart failure, cystic fibrosis.

Group 3

Palliative treatment from the outset with no cure available

i.e. Motor Neurone Disease, Multi-system Atrophy, Dementia, Parkinson's, Huntington's etc.

Group 4

Static neurological conditions but severity causing complex medical needs that are of a life- threatening nature i.e. stroke, brain damage, cerebral palsy