



## ellenor Lottery Terms and Conditions

1. These Terms and Conditions are the **ellenor** Lottery rules. By entering the **ellenor** Lottery, entrants agree to be bound by these rules.
2. The **ellenor** Lottery is being promoted by and on behalf of **ellenor**.
3. For the purpose of the Gambling Act 2005, this lottery is defined as a 'Society Lottery'.
4. This lottery is licensed by Ellenor Lions Hospices Lottery Co Ltd.
5. To become a member of our lottery, you must be a resident in Great Britain and aged 16 (sixteen) or over. REMEMBER that it is an offence for any persons under the age of sixteen to gamble or participate in a lottery.
6. **ellenor** Lottery is open to all staff, volunteers and their families. However, Trustees and those persons where there may be a conflict of interest, such as Lottery Directors, Managers and Administrators are not allowed to be members of **ellenor** Lottery. Please refer to our Conflict of Interest Policy for more detail.
7. Members who sign up to the weekly Lottery draw will be added to our Lottery Database and issued at random a unique membership number for every entry bought. Members can buy more than one entry, giving additional membership numbers and more chances to win.
8. The draw is held every week on Fridays except in exceptional circumstances, at **ellenor** Lottery. Members are not required to be present at the draw to enter or claim prizes.
9. Entry into our lottery draw costs £1 per week.
10. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win the prize.
11. Winners are selected at random by computer, using our secure Lottery database, Donorflex.
12. All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the lottery does not guarantee that they will win any prize.



13. All prizes are guaranteed to be won each week. Prizes awarded will be made out as a cheque in the name of the entrant drawn only.
14. Winners of Lottery prizes will be notified by letter. Cheques will be sent with notification; there is no requirement to claim.
15. Winning cheques that have not been cashed within six months will be treated as a donation to **ellenor**.
16. **ellenor** Lottery reserves the right in exceptional and unforeseen circumstances to substitute any of the non cash prizes acquired for the lottery for a similar prize at the managements absolute discretion.
17. Members may choose to pay by Direct Debit, Cheque or Cash. Members can choose the frequency of their payment subscription, either monthly (Direct Debit payments only), quarterly, every six months, or annually.
18. Reminder notifications will be sent to members when they are due to run out of credit (4 weeks) and when credit is out/payment lapsed.
19. There are currently 43 cash prizes drawn every week, totalling £1,750. 1 x £1,000, 1 x £250, 1 x £100, and 40 x £10.
20. Results will be published on our website.
21. All entrants are solely responsible for providing **ellenor** Lottery with their accurate and up to date details and **ellenor** Lottery will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising **ellenor** Lottery of the change.
22. Lottery membership can be cancelled at any time by notifying **ellenor** Lottery in writing, by telephone, or by email.
23. **ellenor** Lottery shall not be liable to the member for any loss or damage suffered or arising from:-
  - any delays or failures in the postal service or other delivery methods used by **ellenor** Lottery or the member from time to time
  - any delays or failure in any software or other systems used by **ellenor** Lottery for the administration of the lottery
  - any delays or failures in the banking system used by **ellenor** Lottery or the member
  - any refusal by **ellenor** Lottery to accept registration of an individual as a member or the cancellation of a member
  - any failure to enter a chance into the draw



any event beyond the reasonable control of **ellenor** Lottery

24. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and **ellenor** Lottery.
25. Any complaints relating to **ellenor** Lottery should be sent in writing to **ellenor** Lottery, giving full details of the complaint and any supporting documentation where relevant.
26. **ellenor** Lottery are committed to protecting our members' privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 1988 and is used solely for the purposes of processing lottery chances, subsequent entry into the lottery draw, and informing winners that they have won a prize.
27. Any member has the right to access the information held about them. To obtain this information, please contact **ellenor** Lottery in writing.
28. **ellenor** Lottery reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
29. In the event of any dispute regarding the rules, the decision of **ellenor** Lottery shall be final and no correspondence or discussion shall be entered into.
30. Each entrant should retain a copy of these Terms and Conditions for their personal reference.
31. **ellenor** Lottery reserves the right to amend these rules at any time.
32. **ellenor** Lottery will not sell, rent or grant access of any personal data to any third party without express prior permission.
33. All profits made from the **ellenor** Lottery are re-invested back into the charity to support our activity.
34. Our registered Lottery Promoter is Tim Hammond.
35. **ellenor** Lottery is a member of the Hospice Lotteries Association, and licensed by the Gambling Commission under the Gambling Act 2005.
36. **ellenor** Lottery is a form of gambling. Participants are encouraged to gamble sensibly and responsibly.
37. Any persons wishing to self-exclude themselves from the **ellenor** Lottery, Raffle and other one-off draws (as defined in the Gambling Act 2005) may do so by submitting their request in writing or by telephone to **ellenor** Lottery



Office. Our administration team will then ensure you will not be able to re-enter our draws for a minimum of six months from the date of exclusion.

38. **ellenor** Lottery is promoted and operated by Ellenor Lions Hospice Lottery Company Ltd. Registered company number 03116416, Registered office address at Coldharbour Road, Gravesend, Kent, DA11 7HQ.

39. You can contact our Lottery Office from 9am–5pm, Monday–Friday on 01322 626 508 or send us an email at [lottery@ellenor.org](mailto:lottery@ellenor.org)

40. **ellenor** Lottery promise to respect any personal data you share with us and keep it safe. We aim to be clear when we collect your data and this privacy notice explains both how we collect and use your information. Our Privacy Notice can be found on [www.ellenor.org/privacy](http://www.ellenor.org/privacy)