



Hospice at Home for Adults enables patients to receive specialist care and support provided by **ellenor** in familiar surroundings. This includes:

- > Assessment of needs
- > Specialist palliative care advice
- > Pain and symptom management
- > Nursing care at the end of life
- > End of life care planning
- > Crisis support
- > Care home support

When we have received a referral, the patient will be contacted to arrange an appointment for an assessment with the most appropriate member of the team. Depending on circumstances, an outpatient appointment or home visit may be offered.

We work closely with GPs, District Nurses, and other community services. We will not replace or take over the care provided by other services, but will add additional resources to help make things better for patients and families.

All staff have training and experience in end of life care, in the home setting.

## SUPPORT FOR PATIENTS IN A CARE HOME

For patients living in a care home, we have a team who work alongside care home staff to offer support, guidance and training, in order to enable residents to die in comfort and with dignity in familiar surroundings and to avoid inappropriate admissions to hospital.

## CRISIS SUPPORT

We provide a rapid response for patients and their families in a crisis situation at the end of life (where the family / carers require additional support to avoid a breakdown which would otherwise lead to a hospital admission).

## CARE AT HOME

We also provide nursing care and emotional support in the home by suitably trained staff, available 24/7. This service allows patients to be supported and remain at home at the end of life if that is their preference.